

Address:  
913 W Canfield Ave  
Coeur d'Alene, Idaho 83815

Phone: 1-208-957-7808  
Fax: 1-949-695-2456



## Patient No Show Policy

***We schedule our appointments so that each patient receives the right amount of time to be seen by our providers and staff.*** That's why it is very important that you keep your scheduled appointment with us, and arrive on time. As a courtesy, and to help patients remember their scheduled appointments, Mind and Body Restored sends text message and email reminders in advance of the appointment time.

If your schedule changes and you cannot keep your appointment, please contact us so we may reschedule you, and accommodate those patients who are waiting for an appointment. As a courtesy to our office as well as to those patients who are waiting to schedule with one of our providers, please give us ***at least 24 hours notice***. You may contact us at **1-208-957-7808** or through the **Online Patient Portal**. The online patient portal is the fastest way to communicate with our staff and providers.

If you do not cancel or reschedule your appointment with at least 24 hours notice, we may charge you a ***\$20 "no-show" service charge***. This "no-show charge" is not reimbursable by your insurance company. This fee will be required before or at the time you reschedule your appointment. *After three consecutive no-shows to your appointment, our practice may decide to terminate its relationship with you.*

I understand the "no-show" policy of Mind And Body Restored. I understand that I must cancel or reschedule any appointment at least 24 hours in advance in order to avoid a potential no-show charge.

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Website: [www.mindbodyrestored.com](http://www.mindbodyrestored.com)